

Our Ref. : FM-TD-20230131 Tender No. : FM-TD-202201

31 January 2023

TO WHOM IT MAY CONCERN

## CUHK MEDICAL CENTRE LIMITED RESPONSE TO TENDER QUERIES NO. 1 Provision of Integrated Facility Management Services for CUHK Medical Centre Limited (Tender No.: FM-TD-202201)

I refer to the subject tender documents issued by the CUHK Medical Centre Limited on 9 December 2022. I am issuing herewith the following document for your tendering purpose:

1. Response to Tender Queries No.1

Please note that the information contained in this document shall deem to form part of the Tender.

Should you have any further queries, please feel free to contact us via e-mail at procurement@cuhkmc.hk.

Thank you for your kind attention.

Yours faithfully,

Ivan KO

Senior Manager, Supplies & Procurement

**CUHK Medical Centre Limited** 

## <u>Provision of Integrated Facility Management Services for CUHK Medical Centre Limited</u> (Tender No.: FM-TD-202201)

## **Response to Tender Queries No.1**

No.	Questions	Response
1	Does project cleansing for external walls include the stone wall of the lower part of the building? (as indicated in red in Fig.1 below)	Yes, include the external wall.
2	Is CUHKMC responsible for the safety certification of the safety of the Gondola System, particularly the certificates (Form SWP-F1, SWP-F2, SWP-F3) required under Factories and Industrial Undertakings (Suspended Working Platforms) Regulation?	Yes, CUHKMC will appoint qualified contractor to renew those suspended working platforms certificates Form 1 etc.
3	To facilitate costing for suspended platform training, operation, and examinations, who is the current maintenance provider?	Jardine Engineering Corporation.
4	Are the external walls of the two inner gardens accessible by the gondola system? (as shown in Fig.2 & 3)  Fig. 2 – External windows inside CUHKMC	Yes, they can be reached by the gondola.





No.	Questions	Response
	Fig. 3 – External windows inside CUHKMC	
5	Are there any blind spots which are not reachable by the existing gondola system for external glass and façade project cleaning service?	This can be subject to the on-site agreement between the successful tenderer and CUHKMC upon practical operation when carrying out the window cleansing project.
6	For better resource planning, will there be a need for the Successful Tenderer to interface with CUHKMC's IFS' job dispatch system?	The successful tenderer has to deploy their potering job dispatch system tailored to the needs of CUHKMC and to operate this system with continuous enhancement and training provided to hospital users. At the moment, the successful tenderer's job dispatch system will have to interface with CUHKMC's Electronic specimen tracking system.